

**Colorado Academic Library Consortium (CALC)
Spring General Meeting
Vail, Colorado**

**April 28, 2006
10:00 a.m. – 3:00 p.m.**

(with addendum: CALC Strategic Action Agenda)

1. Welcome and Introductions

Catherine Murray-Rust (Chair)	Colorado State University
Carol Dickerson (Past Chair)	Colorado College
Leslie Manning (Vice-Chair)	University of Colorado at Colorado Springs
Ivan Gaetz (Minutes)	Regis University
Susan Anthes	University of Colorado—Boulder
Valerie Horton	Colorado Library Consortium
Annie Fox	Front Range Community College
Brenda Bailey-Hainer	Colorado State Library
George Jaramillo	Colorado State University
Keith Curry Lance	Colorado State Library/University of Denver
Yuliya Lef	Colorado Mountain College
Betsy Brodak	Mesa State College
Gary Pitkin	University of Northern Colorado
David Gleim	University of Colorado—Denver (Auraria)
Liz Bishoff	University of Colorado—Boulder
Alan Charnes	Colorado Alliance
Bette Rathe	CoALA/University of Northern Colorado
Peggy Keeran	University of Denver

2. Online Journal Proposal

George Jaramillo and Ivan Gaetz presented a proposal to develop an online journal of scholarly quality dealing specifically with the topic of cooperative librarianship. The scope of the journal would include all types of interlibrary cooperation and publish materials that contribute to the analysis, understanding, critique or promotion of collaboration among libraries, types of libraries or among libraries and non-library agencies. It is anticipated that development of the journal could encompass not only scholarly material but also news items that highlight inter-library collaboration, products of various types that support it, or “best practices” in the field. Another segment of the journal may include reviews of published literature that deal with collaboration, website profiles and evaluation, or article annotations. Taking advantage of the online environment, another segment may provide discussion groups/blogs or even podcasting as they relate to salient issues or issues raised by articles or by other items published in the journal. Some potential editors and managers of these various segments have

already been contacted to determine their interest and possible level of involvement.

Along with a written proposal, Jaramillo and Gaetz distributed a bibliography of articles on creating an online journal and a list of websites that host existing online journals.

Discussion ensured that provided helpful input on indexing needs for such a journal; the importance of upholding open access standards; archiving requirements; developing a business plan. It was suggest that other agencies should be made aware of this proposal, including ICoLC and ACSLA.

Motion: That CALC support in principle the proposal as it is thus far developed.

Moved: Gary Pitkin

Seconded: Susan Anthes

Carried.

3. Courier/Document Delivery (Valerie Horton and Leslie Manning):

Pricing logistics for the State-wide courier system was presented. Highlights of the Interlibrary Loan Service in Colorado are as follows:

- There is expected a massive 68% reduction in cost to libraries based on the final sign-off of the Governor for State-based courier funding.
- The cost per 3,000 interlibrary loan transactions has dropped by 15% due to the new state funding. .
- The goal for ILL service is a 2 day turn-around.
- New pricing schedules will make courier services more affordable to smaller libraries.
- Library participation is very high among academic, public and college libraries, but lower among school libraries. The goals are to increase participation among school libraries and to strive toward 100% participation among academic and public libraries.
- A pilot project will be enacted in the Fall of 2006 that offers Saturday delivery among certain libraries in the I-25 corridor. The pilot will also provide an option for twice-daily delivery. Both options will involve additional fees to participating libraries.
- By year end, it is anticipated that Colorado courier transactions will be logged in the 5 million range; the highest for any region in the country.

In light of the anticipated funding from the State, Leslie Manning outlined the assumptions that guided the redesign of the courier system.

Discussion arose regarding:

- the potential impact of increased numbers of electronic resources might have on courier services;
- the smaller size of the courier vehicle sometimes leads to materials left for a later delivery;
- the possibility of creating a document that outlines the importance, services, and developments of courier services in Colorado. Among other purposes, this could be used for library promotion and awareness.

Inter-State Courier Service:

Valerie Horton and Brenda Bailey-Hainer recently visited Kansas to explore a Colorado-Kansas partnership in Interlibrary Loan through the Swift/Kick systems for ILL. If such a partnership developed, a two to three day turn around time would be anticipated.

Courier Symposium:

Colorado is planning a “National Delivery Symposium” to be held in Denver on September 14 and 15th, 2006. Coverage would include: best practices; commercial delivery operations; library needs and successes. Over 120 participants are expected.

4. Academic Impact Library Survey (Keith Lance):

A presentation was made by Keith Lance of the Library Research Services, Colorado State Library related to the recent study, “How Academic Libraries Help Faculty Teach & Students Learn: Undergraduate Student & Faculty Perceptions of Libraries at Nine Colorado Colleges & Universities”

For comparison purposes, a query will be sent to CALC members for identification of our peer institutions.

Regarding the Study itself:

- a “Fast Facts” overview was distributed.
- “Quotable facts” were also highlighted. It was noted that these are particularly useful for library promotion and advocacy.

- Student and faculty data from the survey were presented in various charts and distributed to the CALC members.
- The main focus was on faculty and undergraduate students. Graduate students may be the focus of a future or follow-up study.
- A printed version of the PowerPoint presentation was distributed.

Highlights include:

Of the students surveyed:

Over 3,200 students participated (UCCS alone had 1,535 students respond.)

Questions concerned actual use of academic libraries, and library literacy.

Specifically, the survey covered issues related to:

Library Use

Library bibliographic instruction and information literacy

Library materials: books and journals; print and electronic

Of the faculty surveyed:

Over 400 faculty responses, with a good representation from among participating libraries.

Focused:

on use by faculty of bibliographic instruction and information literacy services;

on library links to library on course web sites;

use of print reserves/ e-reserves;

use of journals;

use of websites;

use of library services and resources;

use of library in course development and delivery;

use of library in supporting teaching objectives;

use of library facilities

Among faculty responses, cancellation of journals was perceived as the biggest drawback to funding cuts.

Results have been distributed to academic libraries, and libraries will be asked by the Office of Library Research Service as to what use the results have or may have at the local institutions.

Discussion ensued regarding the changing face of library use:

Sky-rocketing gate counts;

Creation of the “information commons”;

Multitasking centers.

The study found that there is a distinct need in academic libraries to accommodate the many needs of their users, including:

- group study space (large and small);
- quiet study space;
- balancing innovative approaches to library services *plus* maintaining traditional approaches;
- seeing the academic library increasingly as “place” and less as a resources repository;
- understanding the library not only as the intellectual heart, but also the social heart of the campus;
- the common experience today seems to be users “visit the library less but use it more”.

5. Filtering (General Discussion):

Discussion ensued regarding recent developments in requiring filtering of computers in all the Community Colleges in the State. It was asked whether CALC could help Community Colleges explain what problems exist with filtering.

It became clear that CALC needs to find out more clearly what is happening with filtering throughout the State. There was widespread belief among participants that on the college campuses, only ITS departments were consulted on the question and they generally take a much more restrictive view of what counts as legitimate academic research. Those libraries with joint use facilities with public libraries may have already addressed this issue.

The State Library has analyzed filtering products and practices; some information on this has been distributed. However, the general consensus in the meeting was that more investigation needs to be done before CALC makes some statement on the issue. Among other things, the political ramifications need to be understood and duly considered.

See:

www.aclin.org/filtering

CALC Board will do the needed investigation.

ACTION: Community College Librarians will be put into contact with other librarians who have dealt with this issue, such as Carson Block at the Fort Collins Public Library.

6. **CALC Officers for 2006-2007:**

Chair: Leslie Manning
 Past Chair: Catherine Murray-Rust
 Secretary: Annie Fox
 Vice Chair: Rhonda Gonzales

7. **CLiC Update (Valerie Horton):**

Database Initiatives:

Valerie provided an update as to what databases are available or are under current consideration for consortial purchasing.

Sign-up for Academic databases are closing soon; interested parties are to contact Valerie by May 1, 2006.

CLiC is planning a “database use” conference entitled, “Year of the Database”. This will occur as a CAL pre-conference event in November, 2006, and will cover among other topics:

- Use
- Marketing
- Best Practices
- Vendor Fair

Continuing Education Initiatives:

CLiC is planning the following: development of library-specific courses; analyze the use of current courses, such as those available through the Mountain State Employee Council; creation of online tutorials (focusing specifically on the use of Colorado-specific resources; creation of a suite of courses that could lead to a “certification” of some sort.

The CLiC initiative on “certification” would be an interim measure until such a time as there is developed a State-wide certification of some sort.

CLiC is now working on implementation phases for its strategic plan adopted recently.

8. **CALC Strategic Action Agenda:**

It was noted that an “action agenda” is more flexible and shorter than a strategic plan, and more suited to the nature and mission of CALC

The strategic agenda stems from:

- a) The State’s Library Plan (March 2005)

b) CALC Post-Summit Meeting of June 4th, 2005.

A printed copy of the Strategic Agenda was distributed. Participants were asked to identify items to be acted on for the coming year, 2006-2007. .
The revised document is attached.

For implementation, there is needed the name of an individual or individuals to follow through on a plan of action.

Action already taken or in some state of implementation include:

Goal 1B:

Online Journal—

ACTION: George Jaramillo and Ivan Gaetz are taking leadership in this.

Goal 1A:

Host another Summit—

ACTION: Host a summit in Spring 2007, in cooperation with CoALA/ CLiC/ Alliance/ State Library/BCR.

Goal 1C:

Vendor Online Database Pre-conference—

CAL, CLiC, and the CSL are already cooperating on this initiative. CALC could cooperate on this also, and perhaps CoALA. One focus of this meeting could be on how to use federated searching to help integrate resources for users. CLiC will come back with a specific request to CALC for participation/cooperation.

Goal 2A:

Cooperative Collection Development—

The last bullet point relates to seeking statewide funding for additional electronic resources. On this matter, some discussion ensued regarding working with CLiC and with AIRS. The State Library is also pursuing this option.

ACTION: Leslie will report to CALC on the work of the AIRS Task force, which would then inform any action to be taken by CALC.

Goal 2B:

Document Delivery—

CALC is already working with and providing input to CLiC on the courier service. CALC would encourage academic libraries to participate in the courier pilots, such as Saturday delivery and the twice-a-day delivery projects.

Goal 3A:

Creation of a CALC/CLiC Academy—

ACTION: The proposed online journal would meet this goal by providing an academic outlet for publication by interested librarians and others.

Other options include:

Developing library leaders through promoting professional development opportunities;

Seeking closer ties and cooperation with the DU Library school; The might include promoting or sponsoring continuing education opportunities or post-graduate education at the DU Library School.

Possibly create a clearinghouse or registry of library and library-related courses, workshops and conferences available at various venues in Colorado. It was noted that the Ontario Library Association has an excellent model of this type of service.

There are 5 library schools that provide a Certificate in Digital Library Management. The question was raised as to whether this could be an option for Colorado, one that could lead to a post-MLS certificate.

Do we need an assessment of professional development needs?

No action on this goal is planned for the coming year.

Goal 3C:

Staff Exchange Program—

Some interest (from Colorado College) was expressed in the development of an exchange program. This could be helpful especially for staff members who have worked in only one library. It was noted that WeCALC (a library consortium in the Western Slope region) has been involved this initiative for approximately 7 years.

ACTION: Carol Dickerson agreed to study the need, options and functionality of an exchange program, and will consider the WeCALC initiatives.

9. State Library Update (Brenda Bailey-Hainer):

A “Briefing Sheet” was distributed; highlights include:

- a. Restoration of \$400,000 for State Courier.
- b. HCR 1008, “English Official Language Public Entities.”
- c. HB 1283, “School Budget Accountability” (75% of school budgets are spent on classroom instruction.) With this ratio, library services and programs are vulnerable and may lead schools to eliminate them.
- d. Potential expansion of Courier Service to include Kansas.
- e. A hire is imminent for “Library Development and Innovation Program Director”.
- f. The National Courier Symposium is in the planning stages.
- g. Next generation of SWIFT, a single federated search mechanism and patron driven ILL service, is in the planning stages.
- h. LSTA funds have been released for “competitive grants.”
- i. The new strategic plan, “Moving Libraries Forward, 2005-2010,” is at the printer.
- j. Colorado Historic Newspaper Collection is going strong. Currently, 91 titles are included, and 450,000 pages are anticipated for the near future.
- h. A conference, “Managing Electronic Collections,” is planned for September 27-29, 2006, in Denver. It will have participation by the National Information Standards Organization.

This report and update was very well received. It was recommended that the State Library provide regular updates to CALC on activities and planned initiatives.

9. CoLAB Update (Brenda Bailey-Hainer):

- a. The last CoLAB meeting occurred in March, and CALC received a report by Rick Forsman.
- b. Some concern was expressed about the lack of academic representation on CoLAB.
- c. It was noted that Rick Forsman’s appointment with UCD Health Sciences Center is changing and he may not continue with CoLAB.

- d. CALC is encouraged to ensure academic libraries are well-represented on CoLAB.

10. Legislative Representation (Brenda Bailey-Hainer):

Brenda provided an update on certain issues related to the Legislative Committee of CAL.

- a) As CAL prepares for the next round of legislative issues, it is important to have academic representation. Representation from different groups are sought by CAL. CoALA will be represented for the next round, but CALC also should have representation.

ACTION: Liz Bishoff agreed to serve as the CALC representative to the CAL Legislative Committee.

11. CoALA/CALC Cooperation (Bette Rathe):

CoALA is “struggling” to achieve significant participation in CAL and in the CAL spring workshops. There was very modest interest in the recent workshops. There also has been some difficulty in filling CoALA Board membership.

CoALA, in short, is open to and seeking direction and support and welcomes suggestions for making CoALA more viable and vital to the academic library community.

In the interest of cooperation and mutual support, CoALA likely will look at spring workshops the years when CALC is not planning a summit.

It was suggested that as one option, CoALA might focus on and tap into the views of younger academic librarians for ideas and expressions of needs and professional interests. Younger librarians tend to focus early on in their careers on state-wide associations, and CoALA may be a helpful venue for them.

Other options and considerations were offered on the topic of CoALA development and increased involvements.

The possibility of a more formal partnership between CALC and CoALA was raised. This could cover:

- a. Joint programs, such as the Academic Libraries Summit, and
- b. Identifying training or professional development opportunities.

ACTION: It was agreed at the meeting to explore a more formal alliance between CALC and CoALA. Persons are yet to be identified to follow-up on this.

ACTION: The CoALA president is now, and will be in future, welcomed officially to be the representative at the CALC General meetings.

ACTION: It was agreed to pursue possibilities of CoALA and CALC co-sponsoring academic programs at CAL. Among other benefits, this would help to ensure the acceptance of such program proposals for the CAL Annual Conference. It was also noted that where funding is attached to the sponsorship, possibility of acceptance by the CAL Program Committee is increased.

12. Summit Planning:

It was agreed that CALC should proceed with planning for a second Academic Libraries Summit slated for (perhaps) the Spring of 2007. Ideas for Summit theme were discussed, including:

- Copyright (Liz Bishoff would help if this topic is selected)
- Succession planning/career planning
- “Year of the Database” seeking state funding
- Intergenerational Management in Libraries;
“When Generations Collide”

Joan Lippincott, nationally recognized as an expert in “generational differences and relations”, was suggested as a possible keynote speaker.

With such a topic, there could be plenty of potential breakout sessions.

Lee Rainy of the PEW Foundation was also suggested as a possible speaker.

The Summit could be organized around “macro” and “micro” issues, and include:

General generational values and related topics;
Specific sessions on how differences in values affect academic programs
and library resources and services;
Another issue may cover how these variant values pertain to the physical
properties and uses of the academic library.

The following persons agreed to serve on the Summit Planning Committee:

Gary Pitkin

Susan Anthes
Members of the CALC Board

It was also agreed that the following organizations would participate in the planning:

The Colorado State Library - ?
CLiC - Valerie Horton
CoALA – Bette Rathe
Community College Representation ?
The Alliance – Alan Charnes
BCR – Brenda Bailey-Hainer

13. Announcements:

CALC members planning to attend the ALA Conference in New Orleans are encouraged to attend Divisional Programs on Sunday, June 25th.

- a. morning sessions on “Succession Planning/Career Planning”
(ASCLA and LAMA)
- b. Also, there are planned interesting afternoon LAMA sessions.

14. Next Meeting: to be called by the CALC Board.

15. Adjourn: 3:10 p.m.

CALC STRATEGIC ACTION AGENDA

CALC Purpose Statement

Advocate for academic libraries and librarians in the State of Colorado. Promote academic library cooperation and partnerships for the benefit of users and library staff.

Priorities

Goal 1: Promote academic library collaboration and partnerships

Strategies:

- A. Host a summit in 2007 and each following odd numbered years.
- B. Publish an academic online journal on this theme
- C. Foster closer understanding and collaboration among CALC and Alliance, CLiC, State Library, CCHE, and CAL-CoALA

Goal 2: Improve access to and delivery of information resources

Strategies:

- A. Cooperative Collection Development
 - Work with CLiC and "WCALC" to establish agreements for joint acquisitions of e-resources for all academic libraries
 - Seek statewide funding for additional resources
- B. Document Delivery
 - Improve service: move bytes instead of books
 - Cooperate with the State efforts on development of a single locator
 - Support the courier service

Goal 3: Enhance human resource development

Strategies:

- A. In cooperation with CLiC, create the "CALC/CLiC Academy"
- B. Work with CoALA to develop programs for CAL
- C. Develop a staff exchange program
- D. Develop a listing of local options