

Colorado Academic Library Consortium Meeting
August 9, 2004
Colorado Mountain College
Roaring Fork Campus – Spring Valley
Glenwood Springs, CO

Present: C. Dickerson, CC, Chair; Bailey-Hainer, B, CSL; R. Forsman, CUHSC; J. Gardner PCC; M. Hickey, U of Denver; G. Hainer, CSL; K. Knudsen, PPCC; Murray-Rust, C., CSU; M. White, CMC.

Introductions/ CMC, M. White. CMC began in 1969. There are 700 students.
Member CSU, Murray-Rust, C. CSU has reorganized.
Reports: U of C, Forsman, R. University received enterprise status July 1, 2004. They have completed the new library design.
Colorado State Library (CSL), Hainer, G. N. Bolt has retired. Gene is acting state librarian for August.
CSL, Division of Network and Research, Bailey-Hainer, B. AskColorado is in year two. There are 50 participating libraries. There has been a reduction in staff volunteering and an increase in cash payments.
AskColorado is adding online, live homework help for K-12 from 3 – 10 pm. It is available in Spanish and English, using Tutor.com.
CSL, Networking and Resource Sharing, Bailey-Hainer, B. The digitized newspaper project is now up to 55 titles.
University of Denver (UD), M. Hickey. The environment and resources part of the university questionnaire for libraries was low. Hiring serials, collection development, and cdp directors. Two positions were eliminated by merging desks.
Pueblo Community College (PCC), Gardner, J. The PCC Library and the El Pueblo History Museum are planning to put the resources of the El Pueblo History Museum research collection on the PCC online catalog.
Pikes Peak Community College (PPCC), Knudson, K. PPCC is searching for a reference librarian. They were able to keep the Rampart Library space for 2004-05. Applications to the college are up 9% and FTE is up 6%.
Colorado College (CC), Dickerson, C. The Dean of the College resigned this summer. Two floors of the library are being renovated. An ADA person will work with special needs students. A new library building is anticipated in eight years.

Mesa State College (MSC), Horton, V. The budget is flat. The library has become less visible under the Foster presidency.

Old Business: C. Dickerson reported the election results (see August 9 Agenda)

C. Dickerson reported she has written a letter to Paul Paladino, Colorado Association of Libraries (CAL) President, applying for CALC to become an associate member. B. Bailey-Hainer reported that the CAL Board had accepted the CALC application.

New Business: No issues were brought forth.

State Library Matters: Colorado Library Consortium (CLiC) Report: CLiC became official August 1, 2004. A report was circulated. Strategic Goals and Objectives were presented. The State Board of Education approved CLiC at its July meeting. One consultant will be in the Durango area. CLiC will keep tabs on emerging technologies. CLiC would like to know what services it could provide to academic libraries.

Academic issues were discussed: Fee for service; charging for ILL; Courier in Northern Colorado; justifying all memberships; distance education training; and training paraprofessionals.

Options to on site training were presented. BCR has licensed Horizon Wimba. This has potential for distance education. BCR plans to use this product for online training. The Colorado State Library has access to PBS broadcasts. The community colleges have PicTel. The Health Science Center uses Virtual Meeting. There is a static image of the speaker, PowerPoint, live voice, and live voting.

The CoLAB/Courier committee will shift the courier to CLiC. Courier costs will increase 10% next year. CLiC will try to provide \$80,000 to offset courier increase. The model has been to charge per cost and volume. Different pricing models are being considered.

It was reported that the courier schedule isn't fast enough for libraries in the northern part of the state.

The CSL staff is exploring peer-to-peer ILL.

CoLAB update. A handout was provided showing Colorado ILL Best Practices. The task force endorsed the national best practices.

Statistics. Bailey-Hainer, B. CSL funded a study of Academic Libraries. The prospectus was distributed. Hope to complete study by September 2005. Recommended people who have worked on academic surveys work on questions. Big academics are trying to prove research makes a difference. Data will be assembled from state institutions. A & M hosts the data.

Action: C. Dickerson will send out a list query to get people to work with Keith Lance on the academic library study.

C. Dickerson and Tom Connole talked with Keith Lance in June about how much service academic libraries are providing to outside constituencies. Some of the services identified are: CLC membership, ILL, visitors, reference – how to distinguish primary and outside, and tours to outside groups. CALC members were asked if there have been any informal discussions on campuses about serving outside users.

The Colorado Library Card Committee is trying to get a handle on non-member services.

CoLAB asked SLSP Committee (V. Horton, Chair), to look at library services/needs. Will survey Colorado citizens. The timeline is spring 2005. This will result in a strategic plan for all Colorado Libraries. The group suggested:

- Perception of how library services should be funded
- Database access – why community members can't have access.

V. Horton, Mesa State College, joined the meeting.

It was noted that N. Van House public and academic library effectiveness surveys are available. Valerie indicated the committee has a problem answering where the CSL should put its resources. Is there something academic libraries want from the state? The Committee will solicit information from others (besides citizens). LibQual uncovered a gap between what librarians want versus what patrons want, and faculty versus librarians. The real challenge is the strategic direction of the survey. Second question from committee: What could the state do to ameliorate the pressure academic libraries are feeling from community users?

Recommendation: Put dollars back in ILL. Fund public libraries better.

Using LibQual, Mesa State found out its patrons wanted it to serve more as a public library. C. Dickerson indicated CC's needs were expressed differently. Academics with good public library collections/services had different results.

Is there a difference for libraries versus other public good? Is there a public perception that there isn't a difference between academic and public libraries?

State ILL: B. Bailey-Hainer, reported that statistics in state ILL traffic show OCLC flat, SWIFT with a modest increase; Prospector doubled. A factor in Prospector is Red Robin shutting down.

The meeting broke at 12:05 pm.
The meeting reconvened at 1:16 pm.

The State Library Strategic Planning Committee will bring the survey back to the group for comments.

Colorado Library Card (CLC) membership discussion continued from spring meeting.

CC – Borrowing by CLC not overwhelming. Regular patrons get a PPLD card before being registered at CC helps.

HSC – Annual income from fees is significant. For 2005-06 there may be a need to charge an hourly access fee. The materials budget (from state dollars) is zero.

The western slope academic group (eight libraries—Mesa State, SCU Pueblo, Colorado Mountain College, Adams State College, Fort Lewis College, and Western State College) may not stay with AIRS because of pay-for-use billing model. The per use billing model penalizes medium-sized schools.

The 2004 Library law expanded CSL language re statewide databases. AIRS subcommittee will probably be activated to negotiate the EBSCO subscription.

Advocacy and @ Your Library Campaigns – Avery, B. Increased member participation demonstrates effectiveness of organizations. Developing appropriate communication to accomplish objectives. Identify role of non-member organizations.

CALC – The purpose of CALC was read. It was recommended CALC concentrate on the CSL academic library survey to make it meaningful and useful. Make impact study a CALC priority.

CALC Calendar – The Board will develop a proposed calendar. Two or three meetings during the academic year with activities between were recommended. Carol Dickersons goal – get better participation of membership. Move meetings around state. Work on technical solutions to meeting access.

Recommendation: to increase participation do something of value to members.

Promoting Academic Libraries- The group was reminded that Mesa State College Library submitted their project to ALA and won. G. Hainer reminded the group that the @ Your Library grant has ended. ALA is targeting specific divisions. The group was asked if there was something the academic libraries can do as a group. It

was recommended Bonnie McCune, CSL be contacted as a resource.

CSU has a library development office. Look at possibility of getting the university development officers together.

Recommendations:

- Create a CALC subcommittee of 6-8 people two work on a state-wide academic library campaign.
- Give AIRS committee feedback on academic libraries.
- Academic input into State Strategic Plan.
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Staff Development Discussion

- Learning what is going on in other academic libraries state-wide gives an understanding of the environment academic libraries are operating in.
- Bring in a name speaker for a one-day Colorado academic conference.
- Less formal program-encourage staff exchanges between our libraries to give staff exposure to different ways of doing their work.).
- Work with CLiC to get staff training up and running.
- N. Edmunds (AIMS) submitted a proposal to CAL, which was turned down, to create a two-year continuing education program.
- Western Council of State Librarians Council. Grant to align way training and instruction is done in library schools. Document describes what a person would look like.
- Paraprofessional competencies – good CSL, CLiC, CALC joint operation.
- Need for new supervisors to have supervisory skills. Colorado College expects staff to have desk top, Internet, etc. skills. Dilemma on how to screen/document these skills.
- Might want to poll group about the top three operational issues, but not funding. See if CALC committee can share Best Practices on Internet Use, etc.
- Colorado Web Junction Site is focused on public access to issues for Colorado libraries. Looking at ways to add content. CALC could use site to disseminate information.
- CSL will implement discussion forums and bulletin boards.
- Use listserv.

The next step is to get board together to discuss the ideas and come back with a concrete plan for the year.

The National Cooperative Extension organization decided they needed to be more relevant to people – shift from a rural to an urban focus—and took dollars to

create a special database. The success of this organization has potential for other organizations/cooperative arrangements.

Next Meeting: It was proposed CALC meet before CAL. There is a CAL pre-conference conflict. A Denver member library to host the CAL meeting on Thursday afternoon will be explored. Then a January or February and a May of June meeting will be set. (Note from Carol Dickerson- as of 9/17 a meeting for CALC at CAL has not be scheduled. There was little response from membership and those who did respond had conflicts. Your board will meet soon to figure out a meeting schedule.)

Adjournment: The meeting was adjourned at 2:40.